

It is the policy of the directors and senior managers at BTS Networks to ensure the provision of quality products and services on time and to consistently achieve customer satisfaction. Meeting or exceeding our customers' expectations in terms of quality, on-time delivery and competitiveness will measure our success.

The needs and satisfaction of our customers are considered critical success factors for the company and are continually monitored and assessed. We will continue to develop our installation, service and maintenance capabilities to ensure they address the needs of our clients.

The maintenance of these objectives requires continuous improvement in the functions carried out within the company and a sustained commitment by all personnel, together with the development of strong supplier and subcontractor relationships to ensure external support functions contribute to our objectives.

Quality is fundamental to all work undertaken by BTS Networks and is practised by all personnel as part of their daily activities. Quality is enhanced by working in a systematic manner, in accordance with formalised procedures and work instructions.

This policy is promoted and displayed in our workplaces. New workers are provided information and instruction regarding quality management within our company operations. The policy is available on our company website for interested parties.



Greg Lederhose
Transmission Broadcast Director
WIN Corp

Dated: 12-5-2016